



## A Second Chance Reentry Program

Comprehensive case management services are provided to incarcerated individuals 6-12 months prior to their release in efforts to increase their ability to secure employment, housing, and transportation as well as advancement in education. This program is offered statewide

### What Success Looks Like

- GED or HS graduation
- NO government subsidies
- At or above 200% poverty guidelines
- Full-time employment with benefits
- Homeowner or paying current market rent
- Owns a car or proficiently uses public transportation

**Statewide, we're here to help!**

#### New Castle County

Rose Hill Community Center, Inc.  
19 Lambson Lane, Suite 105A  
New Castle, Delaware 19720  
Phone: 302-498-0454  
Fax: 302-575-1409

#### Kent County

Blue Hen Corporate Center  
655 S. Bay Road, Suite 4J  
Dover, Delaware 19901  
Phone: 302-674-1355  
Fax: 302-674-5229

#### Sussex County

Stanford L. Bratton Building  
308 N. Railroad Avenue  
Georgetown, Delaware 19947  
Phone: 302-856-7761 or 1-800-372-2240  
Fax: 302-856-2599

**TOLL FREE: 1-800-372-2240**

Visit us on the web!  
[www.firststatecaa.org](http://www.firststatecaa.org)



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## Family Resource Development

OFFERING COMPREHENSIVE  
CASE MANAGEMENT FOR THE  
SUCCESS OF YOUR FAMILY,  
SOCIAL, AND FINANCIAL GOALS.



#### First State's Mission:

*"To work towards the elimination of poverty and lessen the effects of poverty on people of low-income."*



## State Rental Assistance Program (SRAP)

The purpose of the Delaware State Rental Assistance Program is to assist low-income individuals who require affordable housing and supportive service to live safely and independently in the community.

### POPULATION SERVED

- Clients exiting state-supported and privately run long-term care facilities
- Clients exiting the Delaware Psychiatric Center
- Youth aging out of foster care
- Families for whom the lack of affordable housing is a barrier to reunification
- Step-Up program participants least likely to transition to independent living without SRAP assistance
- Individuals at-risk of requiring services from a state-supported institution (Diversion clients)

### ELIGIBILITY REQUIREMENTS

- Must be at 40 % State Median Income or Less
- Must require and have access to continuing supportive services once placed in the community
- Must be a U. S. Citizen and a resident of the State of Delaware
- Must pass the DSHA Criminal Background Check
- Must have some income to sustain living in the community

## Comprehensive Case Management

Comprehensive Case Management utilizes a systematic approach to provide services to clients. A purposeful, goal-directed, holistic process allows our Family Resource Coordinators (FRC) the opportunity to assist clients with goal setting. After the client has outlined their goals the FRC and the client develop an action plan with measurable milestones and ways to cope with barriers.

### CASE MANAGEMENT BENEFITS

**Education:** Help each client receive a GED, high school diploma or higher education.

**Employment:** Help each client to become employed full time with benefits.

**Income Increases:** Assist clients by providing advice to become more proficient at their current occupation to achieve an income at or above 200% of the poverty income guideline.

**Housing:** Help clients reside in unsubsidized housing or become homeowners.

**Transportation:** Assist clients in finding affordable transportation options including the use of public transportation when available.

**Reduction of Government Benefits:** Assist clients to become more self-sufficient to enable them to be less reliant on government subsidies.

## Case Management at Brightway Commons

The overall goal is to provide a range of services and programs to the Brightway Commons residents that improves the quality of their life and enhances the stability of the housing development. At this site, the Resident Service Coordinator is responsible for identifying and implementing needed direct services through partnerships and providing on-site social services to the residents.



## Emergency Services

First State's Emergency Services Department assists clients who are having difficulty financially due to loss of job(s), reductions in salaries, loss of unemployment benefits, and increase in medical expenses. Eligible participants may receive emergency assistance on a limited basis with rent, utilities, evictions, medical or prescriptions, emergency shelter for fire victims or domestic violence, and food, which is a three day supply based on family size. Food is distributed at the Emergency Services Food Pantry located on 308 N. Railroad Ave. in Georgetown, Delaware.